

The Preferred Place To Meet

# FREE WIFI NO LIMITS

Having reliable connectivity has become indispensable for visitors and a key requirement for event organisers. As one of the most digitalised convention centres in the region, Suntec Singapore leads with providing free and reliable high-speed WiFi to all our visitors. Visitors can access our WiFi anywhere in our Centre and enjoy an unrestricted service whether they are using bandwidth-heavy applications such as video streaming and video calls or browsing the internet and sending emails.

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### FACTS ABOUT OUR FREE WIFI

- Up to 8,000 devices can be connected simultaneously throughout our Centre
- No password required
- Optical fibre cabling, connected to Singapore's Next Generation Nationwide Broadband Network
- 345 high performance access points installed at multiple locations on every floor of the Centre
- High-Availability design with hardware and software redundancy that ensures effective fail-safe medium
- Wireless standard 802.11ac compatible with a/b/g/n/ac devices

## **HOW TO CONNECT**

Go to the location on your smart phone or computer where you connect to WIFI services



Click on "FREE\_WiFi@SuntecSingapore" in the list of connection choices



Click on the "Continue" button.

Our free unrestricted high-speed WiFi service allows event organisers to incorporate event apps to enhance the quality of experience for delegates, provide more connected services and interactive capabilities such as streaming of high-definition video content during their events.

### **Cloud Expo Asia**

As the region's leading cloud-focused conference, a key requirement was the availability of a robust WiFi service that would work in a high-usage environment. Suntec Singapore's free high-speed WiFi allowed the organisers to power both the Cloud Expo Asia app and event website that were heavily accessed by delegates for information such as programme, speaker profiles and presentation materials. In addition, exhibitors were conducting demonstrations of their cloud services using their mobile devices, tablets and laptops. Speakers at the Solution Theatres were also able to use mobile apps for audience engagement such as real-time polling.

## World Confederation for Physical Therapy (WCPT) Congress

The WCPT Congress attracted more than 4,100 participants from 114 countries. During the 4-day event, delegates attended various sessions across all three floors of Suntec Singapore. Due to the scale of the event, a key requirement for the organiser was having reliable WiFi service to implement the WCPT Mobile App that featured customised guides of the programmes, itineraries, speakers, exhibitors and maps of the Centre. This allowed delegates to freely navigate the conference and our Centre at their fingertips.