Applications Engineer - Bruker BioSpin
Job Locations: US Home Office based traveling to North America Customer sites

Overview: As one of the world’s leading analytical instrumentation companies, Bruker covers a broad spectrum of advanced solutions in all fields of research and development. All our systems and instruments are designed to improve safety of products, accelerate time-to-market and support industries in successfully enhancing quality of life. We’ve been driving innovation in analytical instrumentation for 50 years now. Today, worldwide more than 6,000 employees are working on this permanent instrumentation challenge, at over 70 locations on all continents.

Responsibilities: New opportunity for a highly motivated individual to join the Bruker BioSpin Service and Lifecycle Support Team providing customer assistance throughout the Americas Region.

- Install MRI systems and/ or accessories at customer’s facility and test to ensure full functionality according to specifications.
- Review performance reports and documentation from customers and field representatives.
- Inspect and troubleshoot malfunctioning or damaged product to determine nature and scope of problem and perform repairs.
- Coordinate problem resolution with other departments including 2nd level BBIO Service Support, Sales and Applications to expedite repairs.
- Perform other duties as required.

Qualifications

- Requires Ph.D., M.S., or B.S. level chemist, biochemist or physicist with MRI and Life Sciences Imaging product equipment experience.
- The degree should be supported by a reasonable amount of laboratory experience.
- Demonstrated service and support experience with MRI technology, equipment, and a wide variety of experiments.
- Proven aptitude with troubleshooting hardware problems.
- Ability to satisfactorily perform field service rover rotation program customer support.
- Ability to satisfactorily complete position training requirements.
- Superior verbal, written, interpersonal and communications skills with strong computer competencies.
- Valid Drivers' License in good standing, issued by resident state required.
- Valid passport with flexibility for frequent domestic and international travel.

Bruker Corporation offers a comprehensive and competitive benefits package including medical, dental, 401(k), paid vacation, holidays, and tuition assistance (as applicable).

Bruker is an equal opportunity employer. We evaluate qualified applicants without regard to race, color, religion, sex, national origin, disability, veteran status, and other protected characteristics.

Certain positions at Bruker require compliance with export control laws and as a result, all interviewed candidates for all positions will be screened pre-interview to determine their eligibility in light of export control restrictions.

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