Clinical Development Specialist, MR 3217309

Role Summary/Purpose:
The MR Clinical Development Specialist provides industry leading advanced applications support for the development of Magnetic Resonance scanners and applications. The primary responsibility of this specialist is to act as clinical “voice of the customer”, ensure product solutions meet customer requirements, provide support to global program teams, assist with customer complaints and to participate in various new product introductions related activities, for the end to end MR examination.

Essential Responsibilities:
Duties include (but are not limited to):
1. Provide clinical support for the development of Magnetic Resonance Imaging products.
2. Work with global engineering to develop post-processing features by providing clinical input from customers.
3. Apply knowledge of clinical MR needs to guide definition and development of new imaging and post-processing techniques.
4. Evaluate performance and quality of features throughout the development process by designing protocols, traveling to partner sites for installation and testing.
5. Assist with customer complaints, investigations, and ultimately offer product solutions.
6. Develop (clinical) competitive intelligence to support the field with counter arguments and selling advantages.
7. Support scientific congresses, customer seminars and internal training events.
8. Ensure high quality MR training is delivered to the field applications teams and sales/marketing team.

Qualifications/Requirements:
1. Certified Radiologic Technologist (ARRT) or global equivalent.
2. Highly experienced in MR, including all clinical applications and performing procedures.
3. At least 7 yrs. of experience in the medical industry.
4. Ability to work independently as well as within a team.
5. Customer contact experience in various situations.
6. Ability to travel 10-20% of the time.
7. Experience in communicating scientific data (talks, posters, papers).
8. Teaching ability: present complex material while maintaining a professional image.
9. Familiar with the relevant GE Healthcare MRI product range, and clinical optimization.
10. Creative, flexible and well organized.

Quality Specific Goals:
1. Aware of and comply with the GEHC Quality Manual, Quality Management System, Quality Management Policy, Quality Goals, and applicable laws and regulations as they apply to this job type/position.
2. Complete all planned Quality & Compliance training within the defined deadlines.
3. Identify and report any quality or compliance concerns and take immediate corrective action as required

Desired Characteristics:
1. Advanced degree (Bachelors or Masters)
2. At least 10 yrs. experience in the medical industry
3. Application experience
4. X-ray, CT, or NM experience
5. Previous GE Healthcare experience
6. Competitive experience