

NURIA L. HERNANDEZ

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RADIOGRAPHER & TECHNOLOGIST

Compassionate, patient-centered healthcare professional with over 12 years of experience in different capacities, including administrative, clinical and non-clinical, radiography and technology in a fast-paced hospital environment. Proficient in radiography, anesthesia, CT, and MRI procedures, with a proven history of contributing to student growth and providing comprehensive cross-training on diverse medical equipment. A dynamic leader and analytical problem solver who develops processes, policies/procedures, and healthcare systems that enhance customer satisfaction, budget control, improve efficiency, and ensure compliance standards, while maintaining comprehensive knowledge of new skills and technologies to effectively navigate ever-changing healthcare. **Core competencies include:**

Strategic Planning / Administration / Budget Control / Organizational Development
Problem Solving / Continuous Process Improvement / Quality Assurance / Staff Development & Leadership
Performance Management / Regulatory Compliance / Customer Relationship Diagnostic Imaging

SUMMARY OF QUALIFICATIONS

ADMINISTRATION:

- Accurately collect and record data from patients, hospitals and nurses to input demographic, pre-certification, and medical information into computer program system.
- Proficiently assist physicians with patient examination procedures and patient education.
- Effectively communicate with physician leaders and healthcare staff to resolve patient and client issues in a timely manner.
- Deliver excellent customer service and attention to detail administrative support for sales representatives; inputting orders and ensure clients received supply shipments.
- Maintain accurate electronic records for patients, radiology information system and PACS.
- Adhere to research protocols and maintains records for research data.
- Provide courteous and professional interpersonal skills, monitor the flow of patients, oversee budgets and manage the collection of co-pays.
- Schedule and follow up with patients regarding appointments and to verify confidential information.

TRAINING & DEVELOPMENT:

- Adequately train staff members on proper equipment usage and software systems, developing extensive knowledge to improve patient outcomes.
- Educate rotating CT and MRI students, modeling excellent leadership and medical care, hospital processes, regulations and guidelines, outpatient services and client relationships.
- Maintain comprehensive product and procedural knowledge, learning and integrating current technologies.
- Attend regular staff meetings, collaborating with other employees to contribute and promote ideas, identify training and developmental opportunities for ongoing patient service improvements.
- Promote collaborative relationships and teamwork to develop a productive work environment and improve hospital care.

PATIENT CARE:

- Prepare room and patients to conduct imaging procedures following department protocols and manufacturer's recommendations in operating equipment.
- Provide excellent communication skills, speaking and listening, ensuring empathy and comfort for the patient
- Educate patient as to the examination being performed, reduces patient anxiety, and provides comfort during the procedure.
- Maintain patient safety at all times while performing patient preparation, intravenous annulations, MR contrast media, and administering drugs and pharmacological stress agents.
- Accurately position patients to produce high quality images while providing excellent bedside manners.

- Enact consistent safety measures to ensure welfare of patients and any family members entering the MRI suite.
- Report incidence of equipment failure, irregularities in equipment performance and equipment disrepair.

RADIOGRAPHY & EQUIPMENT:

- Improved departmental efficiency by implementing support software and adjusting MRI table and machine to better facilitate specific images targeted.
- Effectively perform electronic quality analysis of the radiographic image to obtain accurate MRI images adhering to departmental safety guidelines.
- Process sound knowledge of equipment procedures and test interpretations to accurately review images and input results.
- Operate computed tomography (CT) scanner to produce cross-sectional exams for clearer diagnoses.
- Position and immobilize patients on examining table, using supportive devices for precision and following protocol specified by Radiologist.
- Assist Radiologist with OR and Fluoro procedures, including Upper GIs, Lower GIs, and Intravenous Pyelograms (IVPs).

PROFESSIONAL EXPERIENCE

MRI STAFF RADIOGRAPHER	2013-PRESENT
<i>Northwestern Memorial Hospital</i>	
CT STAFF RADIOGRAPHER	2009-2013
<i>Northwestern Memorial Hospital</i>	
STAFF RADIOGRAPHER	2008-2009
<i>Swedish Covenant Hospital</i>	
MRI Assistant Technologist	2006-2009
<i>Northwestern Memorial Hospital</i>	
Anesthesia Technologist	2004-2006
<i>Northwestern Memorial Hospital</i>	
Interventional Radiology Assistant Technologist	2001-2004
<i>Northwestern Memorial Hospital</i>	
Medical Service Support Specialist	1998-2001
<i>Cigna</i>	

TRAININGS & CERTIFICATIONS

ARRT Registered in Radiography / ARRT Registered in Computed Tomography / ARRT Registered in Magnetic Resonance Imaging / Certified in Basic Life Support (BLS) / Membership in ASRT and ISMRM / MRI Safety Officer / BSMI, R.T.(R)(CT)(MRI), MRSO(MRSC™) / MRI Brest Biopsy Procedure / MRI and CT cardiac studies

EDUCATION

BACHELOR OF SCIENCE IN MEDICAL IMAGING

Mercy College of Ohio

ASSOCIATE OF APPLIED SCIENCE IN RADIOGRAPHY

Wilbur Wright College